

Solacom Technologies

Your Partner In Critical Communications

For almost 30 years, our engineers have been developing some of the world's most reliable critical communication systems. With the expertise to integrate voice, video and data into a powerful set of communication tools, Solacom delivers advanced IP-based interoperability solutions for public safety 9-1-1, military command, security systems, and other mission-critical applications.

Established: 1998, spin-off from CML Technologies

HQ: Gatineau, Québec, Canada's national capital region

USA: Chicago, Illinois

Strategic Partners: AK Associates, Atlas Telecom, Fujitsu, Higher Ground, InterAct Public Safety, Motorola, NG-911 Inc.

Customers: More than 125 customers on six continents

Major Markets: NG9-1-1, Emergency Notification, Homeland Security, C4I, IS2C

Ownership: Privately-held

Senior Management:

- Jocelyn Racine – President, CEO
- Franz Plangger – Founder & Senior Advisor
- Ed Chaplin – Vice President, Finance & Administration
- Ray Vilis – Vice President, Advanced Emergency Systems
- Tony Parrott – Vice President Sales, Advanced Emergency Systems
- Daniel Biagé – Vice President, Research & Development
- Gilles Ferland – Vice President, Product Marketing

A pioneer in mission critical communication systems

Incorporated in 1998 as a separate operating company following a spin-off from CML Technologies, Solacom pioneered many of the ideas incorporated into today's mission critical communication systems. Today, our solutions allow real-time communication between fixed and mobile units with disparate communication technologies while delivering extremely high levels of availability.

Solacom is certified to the ISO9001:2008 standard. Our processes and key metrics are quality driven and integrated to form a rigorous foundation for R&D, manufacturing and service delivery.

Solacom is a member of numerous professional organizations including NENA and APCO, and has actively participated in the advance of Next Generation 9-1-1 and C4I technologies and standards.

We continually push the technology envelope, engineering rugged systems for critical communications and situations when lives are literally on the line. Solacom technology is now being used in over 26 countries – from dense urban environments to rural counties. You'll also find our systems at work in special applications, like NASA's shuttle landing facility, and in the harshest extremes including Middle East deserts and Antarctic ice fields.

Solacom solutions –
field proven, time and again



Solacom Success Stories

Next Generation 9-1-1 Equipment Sold to EMBARQ

Solacom signed a definitive master supply agreement with EMBARQ (now CenturyLink) to supply its Emergency Services Platform ESRP/IP Selective Router to provide core IP 9-1-1 processing, routing and connectivity for legacy circuit-switched requirements and upcoming Next Generation 9-1-1 networks.

Integrated Communications Solution for Saudi Navy

Solacom was awarded a multi-million dollar contract to provide its sophisticated LibertyCOMMAND Interoperable Communications & Command Information System to the Royal Saudi Naval Forces in Saudi Arabia.

North Florida Routing Network

Solacom is being used to bring advanced Next Generation 9-1-1 call routing services to 14 counties in North Central Florida. Solacom's IP-based solution helps resolve routing issues so that calls can be transferred across county boundaries, and also provides needed backup and disaster recovery paths.

Critical Infrastructure Protection Solution for UAE

Solacom was selected to provide an integrated security communication system to protect 30 high profile buildings in the United Arab Emirates. The new LibertySHIELD system allows UAE authorities to monitor and control fire alarms, closed circuit television (CCTV) cameras, elevators, access controls and public address systems for all 30 buildings from one central location.

Strategic Milestones

Opened Solacom office in Chicago	2010
In response to rapid growth of 9-1-1 Public Safety customers that continue to double annually	
Harris purchases business unit	2009
ATC business unit acquired by Harris Corporation	
Advanced Emergency Systems business unit established	2007
Responding to need for cost effective, 9-1-1 emergency networks	
FS21/FAA Flight Services	2007
Deployed nationwide, networked communication solution in U.S. National Airspace System	
Advanced Mission Systems business unit established	2006
Expanded capability to address defense communication and homeland security markets	
Raytheon: Baghdad International Airport	2006
Helped restore air traffic in Iraq with VCCS solution	
NASA: Shuttle Landing Facility	2004
Met NASA's exacting requirements for reliability and performance	
NAV Canada: BUCS	2004
Engineered progressive back-up communications solution for nationwide deployment	
Canadian NORAD: VCCS	1998
Established ability to perform in high-security environment	
Spin-off of CML's ATC Division	1998
Established Solacom with focus on ATC communication solutions	
Rockwell: SCOPE Command	1994
Deployed LibertySTAR VCCS for global application	
GTE: Supplier of choice	1992
Recognized for flexibility and cost-effectiveness	
City of Chicago: Office of Emergency Management	1990
Delivered cost-effective, customer-value radio solution	
Canada Department of National Defence: VCCS	1984
Deployed first military VCCS solution for LibertySTAR VCCS	
Franz Plangger creates CML	1982
Focused on critical communications solutions right from the start	



To find out more, contact
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